Pediatric Medical Home Implementation – You Can Do It [We Can Help]!

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For over 15 years, the National Center for Medical Home Implementation (NCMHI) has served as a leading technical assistance center for the implementation and advancement of pediatric medical home. State Maternal and Child Health Title V / Children and Youth with Special Health Care Needs (MCH Title V / CYSHCN) programs have been asked—through the creation of MCH National Performance Measures—to consider work related to impacting the number of children receiving care through a medical home (46.7%), particularly children and youth with special health care needs (43.2%).

Survey Results: Most Useful Resources

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<th>Importance of Technical Assistance in Advancing Medical Home Initiatives, State Maternal, Child Health Title V (N=50)</th>
<th>Mean Importance Rating</th>
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Methods

Survey: A survey targeting state MCH Title V / CYSHCN directors was conducted during fall 2017. An invitation to participate—an anonymous survey link—was emailed to a list of 113 state MCH Title V / CYSHCN directors. Of the 113 individuals who received the survey, a total of 50 (44.2%) completed the survey.

Key informant Telephone Interviews: Using a purposive sampling approach, ten state teams comprised of state MCH Title V / CYSHCN directors and relevant staff were recruited to participate from an initial list of 14 states. The ten participating state teams comprised of state MCH Title V / CYSHCN directors and relevant staff were recruited to participate from an initial list of 14 states. The ten participating state teams comprised of state MCH Title V / CYSHCN directors and relevant staff were recruited to participate from an initial list of 14 states. The ten participating state teams comprised of state MCH Title V / CYSHCN directors and relevant staff were recruited to participate from an initial list of 14 states. The ten participating state teams comprised of state MCH Title V / CYSHCN directors and relevant staff were recruited to participate from an initial list of 14 states.

Pediatric Medical Home Resources for MCH Title V / CYSHCN Programs

- State Pages: Overview of pediatric medical home initiatives in 50 states and the District of Columbia.
- State Profiles: Highlights of Medicaid and CHIP programs designed to advance the pediatric medical home model.
- State At-a-Glance Table: Overview of pediatric medical home initiatives in Medicaid and CHIP programs in all 50 states.
- State Innovation Model (SIM) Award Profiles: Summaries of pediatric components of state SIM testing awards.
- Medicaid Managed Care Fact Sheet: Overview of challenges and opportunities for children and youth with special health care needs in Medicaid managed care.
- Shared Plan of Care Fact Sheet: Overview of key components of shared plans of care and strategies for state programs to support implementation of shared plans of care in practice and programs.

Conclusions

- The most common themes in state MCH Title V / CYSHCN teams’ reported needs and suggestions for technical assistance and resources included the following:
  - assistance with financing strategies for medical home and CYSHCN
  - medical home orientation training for new staff
  - building stakeholder partnerships
  - promoting education and awareness-raising
  - identifying relevant measurement and evidence-based strategies
  - ensuring CYSHCN and their families are included in planning and implementing medical home initiatives and policies.

- NCMHI resources rated as most useful by participating state MCH Title V / CYSHCN directors included summaries of state medical home initiatives and successful state medical home implementation strategies.

- NCMHI technical assistance rated by participating state MCH Title V / CYSHCN directors as most important in advancing the medical home model within their states included the following:
  - care coordination and information resources
  - assistance in designing culturally competent, community-based medical home initiatives
  - one-on-one, customized technical assistance

Next Steps

- Solicit and promote state MCH Title V / CYSHCN programs through the Promising Practices Initiative.
- Collaborate with and promote technical assistance centers and resources focused on healthcare financing and medical home / CYSHCN data.
- Conclude the involvement of parent partners’ leaders in the development of all NCMHI projects and resources.
- Develop a series of briefs summarizing relevant medical home evidence and evidence-based interventions for state MCH Title V / CYSHCN directors.