



Rolling Up Our Sleeves: How to Plan and Implement Quality Improvement Activities Focused on Family Engagement
Skills Building Session: Association of Maternal and Child Health Programs Annual Conference
February 10, 2018

Team Activity: Supporting Measurable Improvements

Scenario: A coordinating organization has developed aims and measures, recruited your practice teams, and the Action Period has begun. Practices participating in the quality improvement project are utilizing Plan-Do-Study-Act (PDSA) cycles to test **care planning** in partnership with families.

Continue to play your role from the second team activity. How can you (the expert work group) assist practices in implementing PDSA cycles? What unique perspectives, tools, resources, education, and training can you provide in this role?

Role	Tools, Resources, Education, Training Provided to Practices
Project Leader	
Family/Caregiver of CYSHCN	
Quality Improvement Advisor	
MCH Title V or CYSHCN Program Director	<i>Example:</i> provide sample care plans utilized by other states and/or national organizations
Primary Care Physician/Clinician	<i>Example:</i> share experiences in care planning with participating practice teams and pediatricians
Early Intervention Staff	
Family/Caregiver Organization Staff	
Project Staff	
Care Coordinator	