

State: Tennessee

Care Coordination in the Medical Home, developed by Dr. Deanna Bell and the Tennessee Chapter of the American Academy of Pediatrics, is presently in use in the state of Tennessee. Key topics covered in the curriculum include: utilizing a chronic disease registry, developing and implementing a care coordination screener and care coordination plan, care management for children and youth with special health care needs, disease management, population management, information management, team based care, coding to support care coordination and incorporating a care coordinator into the care team. The curriculum has a heavy emphasis on community-based social services, with information on county-specific community resources (such as where /how to get access to diapers and food; information on vocational assistance). The curriculum was developed by the Medical Home Implementation Program team with input from TN AAP board, Family Voices, Family and Children's Services, State Title V staff, Tennessee Disability Pathfinder and parent advocates.

Specifically, the curriculum is oriented toward general pediatricians, family practitioners, practice staff, and Title V care coordinators. Maintenance of Certification is offered to participating providers.

Beginning with a two-day summit, training occurs in-person over the course of six months and includes web-based trainings to reinforce process improvement and provide technical support.

Curriculum implementation is funded by D70 grant funding, Medicaid support and private funds. Evaluation of curriculum implementation outcomes includes: Monitoring of long-term critical process uptake after QI collaboratives using AAP-supported platform and monthly data feeds.

While the curriculum is not available in the public domain, results from the implementation of practices covered in the curriculum are accessible to the public. Healthcare professionals interested in participating in future trainings are encouraged to contact Dr. Deanna Bell (deanna.bell@tnaap.org).